

**A: Vehicle Battery**← [A: Introduction](#)**A1 DIAGNOSTIC TROUBLE CODES (DTCs) P0563/P0562/P0560**

- Key on, engine off.
- Measure voltage across battery terminals.

**Is voltage greater than 10.5 volts?**

**Note:** DTC P0563 may be a temporary condition with a 24-volt jump start. DTC P0562 may be a temporary condition at crank only.

**P0563 — System voltage high****P0562 — System voltage low****P0560 — System voltage malfunction, below 11.5 volts during KOER tests**

Yes	No
F-Series, GO to <a href="#">A2</a> . E-Series, GO to <a href="#">A12</a> .	REPAIR discharged battery. REFER to the Electrical Group in the Workshop Manual.

**A2 CHECK VOLTAGE AT MAXI FUSE 9**

- Measure voltage between power distribution box Maxi Fuse 24 and battery negative post.
- Key off.

**Is voltage greater than 10.5 volts?**

Yes	No
GO to <a href="#">A3</a> .	REPAIR open in Circuit 37 (Y) between the power distribution box and the starter relay. RESTORE vehicle.

**A3 CHECK FUSE**

- Check power fuse:
  - F250/550 - 24
  - Excursion - 113
  - F650/750 - 117

**Is fuse blown?**

Yes	No
REPAIR short to ground. REPLACE Maxi Fuse 24. RESTORE vehicle.	GO to <a href="#">A4</a> .

**A4 CHECK CIRCUIT 37 (Y) TO RELAY**

- Remove PCM relay and fuse:
  - F250/550 - 24
  - Excursion - 113
  - F650/750 - 117
- Measure resistance of Circuit 554 (YE/BK) between the nonpower side of fuse and the PCM relay connector.

Is resistance less than 5 ohms?

Yes	No
GO to <a href="#">A5</a> .	REPAIR open in Circuit 37 (Y). RESTORE vehicle.

**A5 CHECK IGNITION FEED TO DIODE**

- Key off.
- Remove diode from power distribution box.
- Key on, engine off.
- Measure voltage between battery ground and ignition feed side of diode connector.
- Key off.

Was voltage greater than 10.5 volts?

Yes	No
GO to <a href="#">A6</a> .	REPAIR open in ignition feed Circuit 16 (R/LG) or ignition switch. RESTORE vehicle.

**A6 CHECK DIODE**

- Disconnect diode and inspect.

Does diode check OK?

Yes	No
F-Series, GO to <a href="#">A7</a> . E-Series, GO to <a href="#">A13</a> .	REPLACE diode. RESTORE vehicle.

**A7 CHECK CIRCUIT 20 (WH/LB)**

- Measure resistance of Circuit 20 (WH/LB) between the nonpower side of diode connector and the PCM relay connector.

Is resistance less than 5 ohms?

Yes	No
GO to <a href="#">A8</a> .	REPAIR open in Circuit 20. RESTORE vehicle.

**A8 CHECK GROUND CIRCUIT 57 (BK) AT RELAY**

- Measure resistance between battery ground and Circuit 57 (BK) at PCM relay connector.

**Is resistance less than 5 ohms?**

Yes	No
GO to <a href="#">A9</a> .	REPAIR open in Circuit 57 (BK). RESTORE vehicle.

### A9 CHECK CIRCUIT 361 (R) FROM RELAY TO PCM

- Install breakout box, leave PCM disconnected.
- Measure resistance of Circuit 361 (R) between the PCM relay connector and PCM Test Pins 71 and 97.

**Is resistance less than 5 ohms?**

Yes	No
GO to <a href="#">A10</a> .	REPAIR open in Circuit 361 (R). RESTORE vehicle.

### A10 CHECK PWR GND CIRCUIT CONTINUITY

- Measure resistance between battery negative post and PCM Test Pins 25, 51, 76, 77 and 103.

**Is each resistance less than 5.0 ohms?**

Yes	No
F-Series, GO to <a href="#">A11</a> . E-Series, GO to <a href="#">A14</a> .	REPAIR open in PWR GND circuit. RESTORE vehicle. CLEAR DTCs and RETEST.

### A11 CHECK PCM RELAY

- Install PCM relay.
- Key on, engine off.
- Measure resistance between PCM Test Pins 71 and 97 and the nonpower side of fuse:
  - F250/550 - 24
  - Excursion - 113
  - F650/750 - 117

**Is resistance less than 5 ohms?**

Yes	No
If fault is still present, REPLACE PCM. RESTORE vehicle.	REPLACE PCM relay. RESTORE vehicle.

### A12 CHECK VOLTAGE AT PCM RELAY

- Key off.
- Remove PCM relay.
- Key on, engine off.
- Measure voltage of Circuit 37 (Y) between the PCM relay connector and battery ground.

**Is voltage greater than 10.5 volts?**

Yes	No
GO to <a href="#">A5</a> .	REPAIR open in Circuit 37 (Y) between PCM relay and starter relay. RESTORE vehicle.

**A13 CHECK CIRCUIT 16**

- Measure resistance of Circuit 16 (R/LG) between the nonpower side of the diode connector and the PCM relay connector.

**Is resistance less than 5 ohms?**

Yes	No
GO to <a href="#">A8</a> .	REPAIR open in Circuit 16 (R/LG). RESTORE vehicle.

**A14 PCM RELAY CHECK**

- Install PCM relay.
- Key on, engine off.
- Measure voltage between battery negative post and PCM Test Pins 71 and 97.

**Is voltage greater than 10.5 volts?**

Yes	No
If fault is still present, REPLACE PCM. RESTORE vehicle.	REPLACE PCM relay. RESTORE vehicle.

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